



VACATION RESORTS
INTERNATIONAL

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Association News

An Association Publication

February 2010

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Manager's Message

We are so proud to share or announce a “high point” – an accomplishment; if you will we’ve recently been honored with. And, thanks to the staff for keeping the momentum, striving to give good customer service, overall resort cleanliness and unit maintenance – we were assured the best possible scoring! We have been moved up in the ranking to “Silver Crown Resort” so says Resorts Condominium International, aka RCI.

Here’s some more good news; we now have a better handle on the consistency, GREATER selection and reasonably priced IN ROOM MOVIES “pay per view”. Thanks for your patience during the transitional period while we transferred service providers. Complimentary Internet access is also live. ☺

We have had a good start to the winter season and we have acquired the snowfall to give skiers their fill.

The economy has played havoc on all us, why not take a moment to schedule your vacation this year! Take a break from the daily challenges and come up to beautiful Lake Tahoe! The air is crisp and clean and with a multitude of things to do up here, you’ll return home after your vacation refreshed and renewed! After all; isn’t that what your vacation was meant to be!

The Results Are In

Proxy/ballots were sent out to all owners for the 26th Annual Meeting, held at Tahoe Seasons Resort on December 5, 2009. There were three Board of Directors positions up for election. The incumbents Chrys van Eckhardt, Adolphus “Doc” Thomas and Roy Fraser, were re-elected to serve another two (2) year term.

Your Board of Directors is committed to continually improving everything Tahoe Seasons Resort has to offer its owners. You are warmly encouraged to attend the regular Board of Directors meetings or write to any Board member. As always, your comments and suggestions are welcomed. Your continued participation in Resort business is vital to the success of Tahoe Seasons.

Managed by Vacation Resorts International
Perfecting the Art of Hospitality



Time Interval Owners' Association Board of Directors Regular Session Meeting Minutes December 4, 2009

The following are the DRAFT meeting minutes from the past Board meeting. Until the Board of Directors approves these minutes at the next Board of Directors Meeting, they are NOT considered final.

I. CALL TO ORDER/ROLL CALL

President E.C. van Eckhardt called the meeting of the Board of Directors of Tahoe Seasons Resort to order at 7:05 PM at the Tahoe Seasons Resort. The following persons were in attendance:

Board Members:

E.C. van Eckhardt, *President*
Gary Ransone, *Vice President*
Robert "Bob" Stickel, *Chief Financial Officer*
Adolphus "Doc" Thomas, *Secretary*
Roy Fraser, *Director (unable to attend)*

Bruce Bergondy, *Advisor*

Vacation Resorts International:

Tom O'Brien, *Sr. VP. Of Resort Operations*
Dwayne Baty, *Director of Finance*

Resort Staff:

G. Michael Presley, *General Manager*
Karen Frates, *Assistant General Manager*
Michael Gwin, *Chief Engineer*
Kevin Miller, *Administrative Assistant*
Lauri Gurley, *Owners Services*

Owners

Mr. & Mrs. Don Thomas
Bruce Kelley
Jake Bercu

Guest Speaker

John Andoh of BluGo

II. APPROVAL OF AGENDA

The agenda was approved as amended.

III. APPROVAL OF MINUTES

MOTION: Bob Stickel moved to approve the September 14, 2009 Board of Directors meeting minutes. The motion was seconded by Doc Thomas and passed unanimously. Motion by Gary Ransone to approve the revised minutes of the March 16, 2009 Board meeting that now include a recap of the special telephonic Executive Session meeting held on February 13, 2009. The motion was seconded by Bob Stickel and passed unanimously.

Owner Forum Correspondence

The Board reviewed a letter from owner Steve Klos regarding the Travel Insurance premium being included on the maintenance fee. After discussion the Board heard the following motion:

MOTION: Bob Stickel instructed VRI to eliminate the Travel Insurance premium from the maintenance fee statement and to allow VRI to insert a flyer for the Travel Protection program in the next billing cycle and or to include a statement on VRI letterhead for the Travel Insurance Premium. The motion was seconded by Gary Ransone and passed unanimously.

Owner Jacob Bercu asked a couple questions relative to MGV's ability to cast votes in the election. Management informed Mr. Bercu that any owner that is current with the assessment payments to the Association are entitled to vote in any election.

Owner Don Thomas offered to help the Association develop plans to pursue aggressive collections up to and including foreclosure to help reduce the Association's delinquencies.

IV. REPORTS

A. Management

1. Operations Manager's Report

Karen Frates summarized Michael Presley's Managers report which covered various topics, including administration, maintenance/grounds, reserve/replacement projects status as well as the occupancy report, internal comment card and the Exchange company comment card scores. A copy of this report will be attached to the approved set of these minutes and filed in the Association minute book.

2. Ratification/Approval of Contracts

a. ALSCO – Linen Services

MOTION: Bob Stickel moved to approve the ALSCO contract subject to ALSCO agreeing to modify the contract to reflect 1 year initial term with four consecutive one year roll-overs. The motion was seconded by Gary Ransone and approved unanimously.

B. Financial

1. Acknowledgment of Receipt of Financial Materials

Board members acknowledged receipt and review of the monthly financial reports.

2. Delinquency Report

As of November 5, 2009 the total number of delinquent owners is 817 and represents

10.2% of the owner base (8,007). There are 189 Association owned intervals. The combined non-performing total of intervals is 1,006 or 12.5% of the total owner base.

3. Variance Report

Dwayne Baty reviewed the October YTD variance.

4. Ratification of Reserve Expenses

MOTION: Gary Ransone moved to approve reimbursement of the Operating Fund in the amount of \$13,670.23 from the Replacement Fund for a pool pump (\$2,109.23) and Architectural drawings from Steve Jacobs (totaling \$11,561). The motion was seconded by Bob Stickel and passed unanimously.

Foundation Costs

MOTION: Doc Thomas authorized management to pay for all of the foundation work from the Reserve Fund pursuant to advice provided by the Association's auditor. The motion was seconded by Gary Ransone and passed unanimously.

5. Disposition of Funds from Sale of HOA Inventory

a. HOA Interval Sales

Based on recommendation from the association's auditors, the money received from the sale of HOA owned intervals should be applied to related operating expenses and that the balance of \$8,575 and future monies received should be transferred into the Association's Replacement Fund.

MOTION: Gary Ransone moved to follow the recommendation outlined above from Steve Schonwit, the Association's auditor. Seconded by Doc Thomas and passed unanimously.

C. Approval of additional Reserve items

a. Elevators

MOTION: Doc Thomas moved to approve \$7,963 from Reserves for purchase and installation of solid state infrared passenger protection devices. The motion was seconded by Gary Ransone and passed unanimously.

b. Thermostats

MOTION: Gary Ransone moved to approve \$5,307.13 from Reserves for the purchase of 25 additional room thermostats. The motion was seconded by Bob Stickel and passed unanimously.

V. OLD BUSINESS

A. Termination of Declaration

After a review of the letter from Fiore & Racobs, the Board felt that it would be prudent to include

an informative article in a newsletter, closer to the date of the auto rollover of the Declaration, letting the membership know of the provisions regarding the termination of the Declaration that is set by the CC&R for November 2013.

VI. NEW BUSINESS

A. BluGo (guest speaker)

John Andoh, representative from BluGo transportation gave a quick synopsis of what BluGo's position is relative to providing regularly scheduled service to Tahoe Seasons Resort.

Board President Chrys van Eckhardt established a Shuttle Committee that is charged with investigating all options relative to establishing a shuttle schedule, comparing the costs of such schedule with BluGo, vs. Association provided service and or local cab service. The Shuttle Committee is: Karen Frates, Michael Presley, Bruce Bergondy and Chrys van Eckhardt.

B. Purchase of Used vehicle (replacement for employee shuttle)

This issue was tabled until the March 2010 meeting. The Board requested that management review all options relative to providing guest and employee shuttle service up to and including revision of the CC&R's to eliminate the reference to this amenity.

VII. OTHER BUSINESS

A. Owner Concerns and Correspondence

The Board of Directors reviewed correspondence received during the last quarter; no action was taken.

B. Association Mailings/Review Dates for Next Mailing

The next quarterly Association News is tentatively due out February 1, 2010.

C. Future Board Meeting Dates

Monday March 8, 2010, 9:00AM @ TSR, Monday June 7, 2010, 9:00 AM @ TSR, Monday September 13, 2010 Friday December 3, 2010 7:00 PM Board meeting and Saturday December 4, 2010 9:00 AM Annual meeting 10:00 AM TSR.

VIII. EXECUTIVE SESSION

The Board recessed the meeting at 9:25 PM. After a 15 minute recess break the Board entered into Executive Session at 9:40 PM, during which the Board approved the September 8, 2008 Executive Session Minutes and addressed personnel and owner issues as well as approved an agreement with Mike Green (aka the OPC agreement) to staff the balance of the hours needed for the concierge desk. The Board returned to Regular Session at 10:05 PM.

IX. ADJOURNMENT

There being no further business the meeting was adjourned at 10:06 PM.

MINUTES

TAHOE SEASONS RESORT BOARD OF DIRECTORS ORGANIZATIONAL MEETING December 5, 2009

I. CALL TO ORDER / ROLL CALL

The Organizational meeting of the Tahoe Seasons Resort Time Interval Owners' Association Board of Directors was called to order by President E.C. van Eckhardt at 11:15AM at the Tahoe Seasons Resort. The following persons were in attendance:

Board Members:

E.C. van Eckhardt, *President*
Gary Ransone, *Vice President (unable to attend)*
Robert Stickel, *Chief Financial Officer*
Adolphus Thomas, *Secretary*
Roy Fraser, *Director (unable to attend)*

Bruce Bergondy, *Advisor*

Vacation Resorts International:

Tom O'Brien, *Sr. VP of Resort Operations*

Resort Staff:

G. Michael Presley, *General Manager TSR/TIOA*

II. NOMINATIONS AND ELECTIONS TO OFFICES

MOTION: Bob Stickel moved to appoint the same slate of current officers; Doc Thomas as Secretary, Gary Ransone as Vice President, Chrys van Eckhardt as President, Bob Stickel as Chief Financial Officer and Roy Fraser as Director. Motion was seconded by Doc Thomas and passed unanimously.

III. ADJOURNMENT

Mr. Van Eckhardt adjourned the meeting at 11:20 AM

CHECK IN TIME IS 4:00PM

We would be happy to check you in earlier if your room assignment is ready; however, all assigned room "types" must be held and maintained for check-in.



Reminders

BLUE MONDAY RULE

If you have not occupied your reserved unit or made arrangements for late check-in within 48 hours of your check-in day, your reservation may be given over to Bonus Time or Vacation Tyme use. Twenty-five percent (25%) of such "no-show" space will be held in reserve for late arrivals. If you wish your reservation to be exempt from this "Blue Monday" rule, you must notify the Resort in writing for each reservation/use year.

ARRIVING LATE?

Please contact the front desk if you will be arriving a day or two late for your reservation
tsrfd@tahoeseasons.net

WHAT TO DO IN TAHOE?

Below are listed a few top websites for information on Lake Tahoe

Bluelaketahoe.com

Skilaketahoe.com

Tahoe.com

Tahoe.usgs.gov

Tahoeactivities.com

Tahoebest.com

Tahoecam.com

Tahoefun.org

Tahoeinfo.com

Tahoevacationguide.com

Virtualtahoe.com





Twenty-Sixth Annual Meeting Of The Tahoe Seasons Resort Time Interval Owners' Association Meeting Minutes

December 5, 2009

The following are the DRAFT meeting minutes from the past Owners' meeting. Until the Owners' approve these minutes at the next Owners' Meeting, they are NOT considered final.

I. CALL TO ORDER/ROLL CALL

President E.C. van Eckhardt called the Annual meeting of the Tahoe Seasons Resort Time Interval Owners' Association to order at 10:05 AM at the Tahoe Seasons Resort. The following persons were in attendance:

Board Members:

E.C. van Eckhardt, *President*
Gary Ransone, *Vice President (unable to attend)*
Robert Stickel, *Chief Financial Officer*
Adolphus Thomas, *Secretary*
Roy Fraser, *Director (unable to attend)*

Bruce Bergondy, *Advisor*

Vacation Resorts International:

Tom O'Brien, *Sr. VP of Resort Operations*
Dwayne Baty, *Director of Finance*

Resort Staff:

G. Michael Presley, *General Manager TSR/TIOA*
Karen Frates, *Assistant General Manager TSRTIOA*
Michael Gwin, *Chief Engineer*
Kevin Miller, *Administrative Assistant*
Lauri Gurley, *Owner/Guest Services*

Owners:

Don & Charmaine Thomas
Jacob Bercu
Eura Thomas
Liz van Eckhardt
Bruce Kelley
Barbara Stickel
Maureen Bergondy
Michael Wolf
Jan Lecklikner

II. INTRODUCTIONS

A. BOARD OF DIRECTORS

Chrys van Eckhardt introduced Adolphus Thomas, Robert Stickel, and Bruce Bergondy (Board Advisor). Roy Fraser was out sick and Gary Ransone had to attend to a family matter.

B. MANAGEMENT COMPANY

Chrys van Eckhardt introduced Tom O'Brien, Senior

VP of Resort Operations, and Dwayne Baty Director of Finance.

C. RESORT STAFF

Chrys van Eckhardt introduced G. Michael Presley, Karen Frates, Lauri Gurley, Michael Gwin, and Kevin Miller.

III. APPROVAL OF MINUTES OF PREVIOUS MEETING

Approval of the minutes from the Twenty-Fifth Annual Owner's Meeting on December 6, 2008. The minutes were approved without amendment.

IV. ELECTION OF DIRECTORS

Chrys van Eckhardt asked Tom O'Brien to conduct the election. Mr. O'Brien informed owners that a quorum had been met; additionally, that three Directors' terms were scheduled to end – those of Roy Fraser, Doc Thomas and Chrys van Eckhardt. Length of term is two years. Mr. O'Brien asked for a volunteer from the audience to act as Inspector of Elections; Mr. Bruce Kelley agreed to act as Inspector of Elections. Mr. O'Brien asked for nominations from the floor; there were none, and nominations were officially closed. Mr. O'Brien then asked each of the candidates present if they would like to make a brief statement. After the statements, ballot instructions were given; owners present voted and ballots were then collected and tallied.

V. REPORTS

A. Mr. van Eckhardt reported on the following:

2009 Accomplishments:

- Refurbishment FF&E – receipt of and replacement of the deteriorated case-goods that were poorly manufactured.
- Gathered additional “electronic communiqué authorizations from owners which saves \$\$
- Upgrade of Owners “page” website to include Association Documents. And Guest Room tours with video and voice-over!! All documents will be up first part of next year. Currently quarterly Newsletters are available, budgets, Rules and Regulations, Year-end financials, rental forms and authorizations, Presidents' communiqué, ABC Policy, property descriptions (floor plans), Reserve Summary.

Continued on next page ⇨

- Energy Savings continue in Guest Rooms with compact fluorescent lighting. This will show immediate savings.
- 4th year offering Wine & Cheese Socials (Winter months)
- Installation of new Security cameras and DVR Recorders to provide increased security. The Installation was completed using In-House Labor in order to reduce the overall cost.
- 4th year BBQ (Summer months) - Monday Mixers – Meet the vendors and plan your activities - Tuesday Timeshare 101
- Lowered existing patio to ground level and expanded the pool patio area to a total of 75 feet. Accomplished by TSR staff engineers.
- Added to pool patio area a new Bar-B-Q Kitchen, giving the pool area a total of three grills, one range, one refrigerator, a sink with water, and a food prep area.
- Fulfilled the Virginia Graeme Baker pool and spa safety act requirements. Providing a safe environment for you and your family.
- PC and Printer - Complimentary
PC and printer will provide Internet access, and printing capabilities for guests, located in the lobby.
- Garage Structure/Foundation work completed- Repairs to the garage foundation are in the process, and should be completed by the end of December this year. The repairs will solidify the foundation for the next 25 years.
- “Complimentary” high speed internet started in November 2009- Complimentary High speed internet access was added to further enhance your stay at the Resort.
- ADA PATH OF TRAVEL drawings completed-ADA drawings were completed to road map ADA access from our point of entry to the Guest Rooms. This is vital to establishing a plan of accessibility through out the hotel.

Revenue Generating Amenities

- In-room or Pay Per View movies- To be completed in December 2009
- Sale of discounted Boat/winter sports tickets
- ATM machine
- Full Service Ski Shop

Projects/Goals – 2010

- **Rooftop**-Recoating of the rooftop, in order to maintain the patio top deck. The coating protects the rooftop surface concrete from cracking due to freezing.
- **Food Service**-On-going effort to maintain consistency with food service through Fat City – overall improvement which increases Owner’s/Guest experience, etc. (through minimal subsidy).
- **Inn-Room Channel**-Continued efforts to develop an effective In-room Channel using revenue generating advertising from other area businesses.
- **Television Signal-Upgrade** signal and clarity working

with Charter Communications our local cable company.

- **Recycling**- Efforts to recycle continue-We are GOING GREEN!
- **Energy Savings**-Continue to save energy through the use of occupancy sensing thermostats and other proven methods.
- Improve condition of grounds, landscaping using in-house labor
- And last but not least ...Continue to strive to make YOUR Vacation Investment a great value, or value added.

Election Results – Tom O’Brien

Tom O’Brien announced the results of the election; incumbents Chrys van Eckhardt, Doc Thomas and Roy Fraser were re-elected to serve another two (2) year term.I.

VI. OPEN FORUM

During the Open Forum, owners asked the following questions or had comments in no particular order:

Comments:

Q.) Why is the Board struggling with paying for certain Capital Improvement items from the Reserve Fund as mandated by Davis Stirling 1365.05?

A.) The only item the Board was in discussion about was the treatment of the unbudgeted expenses relative to the Foundation repairs. Based on the Association’s auditor’s opinion, it was his suggestion that the money come from the Reserve Fund.

Q.) Can the Bar service be started up again?

A.) Management explained that the new restaurant operator had every intention of opening the bar back up but due to lack of business, plans had to be scaled back as it was felt that they might only be able to sustain a bar service only during ski season. Without local patronage and support and given its proximity to viable traffic flow, sustaining this endeavor would only cost the Association more money.

Q.) Why can’t we receive a confirmation for a rental reservation on a Sunday as that is when a lot of people book their travel plans and want to have confirmations right then and there?

A.)Management will look into this and report back to the Board.

VII.ADJOURNMENT

There being no other business

Lake Tahoe Events

- Feb 13** Super Diamond at Harrah's Lake Tahoe - 7:30 PM.
- Feb 20** G. Love & Special Sauce at Harrah's Lake Tahoe - 7:30 PM.
- Feb 25-28** The North Face Masters of Snowboarding at Kirkwood
Professional and up-and-coming snowboarders from around the globe gather at Kirkwood for the final stop along the tour of The North Face Masters big mountain competition to battle it out in the legendary terrain of The Cirque, home to the resort's most challenging cliff drops and chutes. Male and female snowboarders over the age of 18 years are welcome.
- Feb 27** Joan Jett & The Blackhearts at Harrah's Lake Tahoe - 7:30 PM.
- Mar 5 -14** Snowfest! At North Lake Tahoe/Truckee
Various Times The Happiest Time at Tahoe! Ten Days of Fun featuring 50 events including parades, fireworks, ski races, family entertainment, dog pull, snow sculpture, human bowling and much, much more.
- Mar 3-7** North American Freeskiing Championships at Kirkwood
- Mar 6** 10th Annual Snowshoe Thompson Tour in Hope Valley
9:00am-2:00pm. \$20 (includes gear)
- Mar 7-14** Lake Tahoe WinterFest Gay & Lesbian Ski Week 2010
WinterFest is Lake Tahoe's original Gay and Lesbian Ski Week since 1996, with a full week of World Class Skiing, Nightly Entertainment and non-stop action. Lake Tahoe WinterFest is the largest Gay and Lesbian Event in Lake Tahoe and provides non stop action all week long!
- Mar 7** The Great Ski Race Tahoe City to Truckee
9:00 AM The Great Ski Race covers 30 km beginning at the Tahoe Cross Country Center in Tahoe City to the Cottonwood Restaurant in Truckee. Your race fee buys a pre-race package, a 5-color T-shirt (sought after by all), refreshments and a hot lunch at the finish, a chance to win one of numerous prizes - plus live music and dancing at the finish! The Great Ski Race is the main fundraising event for the Tahoe Nordic Search and Rescue Team, a non-profit all-volunteer organization.
- Mar 9** Be a Champion Ski Race & Party at Mt. Rose Ski Resort
8:00 am-2:00 pm Registration: 8-10am Main Lodge. Cost: FREE with valid lift ticket or Value Pass Race: Race event on Bullwhip Run Slalom Course: Two runs, best combined time.
- Mar 20** Dummy Downhill at Mt. Rose
Mt. Rose - Ski Tahoe opens the gate to high-flying, speed demons of every shape and size, with ONE CATCH. NO live pulse can accompany any entry. Witness pure lunacy as dummies compete for the best run down Show-Off, directly in front of the Mt. Rose main lodge. Recieve 4 FREE lift tickets with public (non-staff) entry! Registration is from 8:30 - 10:30 at the main lodge. Don't miss the fun!
- March 20** Eric Burdon & The Animals at Harrah's Lake Tahoe - 7:30 PM.
- March 27** The Celtic Tenors at Harrah's Lake Tahoe - 7:30 PM.
- Apr 2 -4** Kirkwood Jammin' XVII
1501 Kirkwood Meadows Drive Kirkwood, CA 95646 Phone: (209) 258-6000
Don't miss the King of all Spring Festivals. It's about pond skimming, contests, give aways and live music.
- Apr 10** Pablo Cruise at Harrah's Lake Tahoe - 7:30 PM
- Apr 16-18** Drinkin' Singin' Swingin': Salute to Frank Sinatra, Sammy Davis, Jr. & Dean Martin - 7:30 PM
- Apr 24** Dave Mason at Harrah's Lake Tahoe - 7:30 PM
- May 1** Johnny Lang at Harrah's Lake Tahoe - 7:30 PM

SERVICE DIRECTORY

Management

Vacation Resorts International (VRI)
23041 Avenida de la Carlota, Suite 400
Laguna Hills, CA 92653-1544 (949) 587-2299

Exchange Companies

VRI*ety (888) 203-1044
Resort Condominiums International (RCI) (877) 874-3334
Interval International (II) (800) 828-8200
Trading Places (800) 365-7617

Reservations

Central Reservations (800) 540-4874
Bonus Time/Vacation Tyme (866) 469-8222
RCI Points (877) 776-4687

Owner Services

Assessment Billing & Collections (949) 855-8004
Tahoe Seasons Resort (530) 541-6700
G. Michael Presley, General Manager ext. 594
Karen Frates, Assistant General Manager ext. 545
Lauri Gurley, Owner Service Representative ext. 568

Important Phone Numbers

Chambers of Commerce
South Lake Tahoe (California) (530) 541-5255
Tahoe-Douglas (Nevada) (775) 588-4591
Lake Tahoe Visitors' Authority (530) 544-5050

Highway Conditions

California www.dot.ca.gov (800) 427-7623
Nevada www.nevada.dot.com (877) 687-6237

Tahoe Seasons Resort

3901 Saddle Road at Keller • www.tahoeseasons.com

PUBLICATION

The Association News is published on a quarterly basis for the homeowners of Tahoe Seasons Resort. Its purpose is to bring important updates, noteworthy and interesting information and changes to owners.

MEMBERS OF THE BOARD:

Edwin "Chrys" van Eckhardt, President
Gary Ransone, Vice President
Robert "Bob" Stickel, Chief Financial Officer
Adolphus "Doc" Thomas, Secretary
Roy Fraser, Director
Bruce Bergondy, Advisor
Dory Bahr, Advisor Emeritus
Howard Mott, Advisor Emeritus

If you are interested in writing to the Tahoe Seasons Resort Board of Directors, please direct all correspondence to: Tahoe Seasons Resort, Attn.: Karen Frates, PO Box 16300, South Lake Tahoe, CA 96151.

EDITORS:

G. Michael Presley, TSR General Manager
Karen Frates, TSR Assistant General Manager
Tom O'Brien, Senior VP of Resort Operations
Kevin Miller, Administrative Assistant

If you are interested in submitting an article to be published in the Association News that you feel would be interesting to fellow owners, please direct all correspondence to Karen Frates at Tahoe Seasons.

Managed by Vacation Resorts International
"Perfecting the Art of Hospitality"



P.O. Box 16300
South Lake Tahoe, CA 96151