



October 2011

Dear Fellow Owners,

Please find the enclosed 2012 Operating budget and the Assessment Billing and Collection policy. As Per the 2012 Operating budget, please note the 2012 Assessments for C units are \$792.00, F units \$1,014.00 and R units \$1,189.00, which is just a tad over a 1% increase.

The Bad Debt is our most contentious line item in the budget each year. Management proposes an aggressive plan to minimize and possibly reduce our Bad Debt in part by cleaning up some of the inventory that has been a nuisance to our association for years.

On the positive side of the equation, we have the bar open and although its operating hours are limited, we hope demand will pick up and we can increase the hours.

The pay-per-view movie system we installed two years ago did not live up to our expectations, so we have cancelled that agreement but will be keeping the internet component so all guests can enjoy the complimentary internet service. Management is looking into an expanded cable TV service that will offer a wider selection of viewing choices. We should know more about that by our December meeting.

In the next 18 months we will have a new entry-way complete with an automatic door that will bring that area into compliance with ADA guidelines. Our elevators will be modernized and we hope to start updating the hallways, also to bring them into ADA compliance.

Thank you for your continued support and welcome to the owners who have recently purchased their intervals.

Sincerely,

A handwritten signature in black ink, appearing to read "Chrys van Eckhardt".

Chrys van Eckhardt
President
Tahoe Seasons Resort Board of Directors